

# Quality and environmental policy

## **Our Goal: Highest Quality Through Innovation and Customer Satisfaction**

As an SME in automation technology, our aim is to deliver innovative and reliable solutions that sustainably promote our customers' success. Our quality policy serves as the foundation to meet our high standards and continuously strengthen our market position.

## **Our Guiding Principles**

- Customer Satisfaction at the Core

We understand our customers' requirements and expectations and strive not only to meet them but to exceed them. Our products and services are tailored to optimally address our customers' specific needs.

- Continuous Improvement

We view quality as a dynamic process. Through regular reviews and optimization of our processes, technologies, and products, we continuously enhance our performance.

- Commitment of Our Employees

Our skilled and motivated employees are the key to our success. Through training, knowledge transfer, and open dialogue, we create a culture that fosters innovation and responsibility.

- Sustainability and Efficiency

We aim to use our resources efficiently and develop environmentally friendly solutions. This supports not only our quality policy but also our commitment to a sustainable future.

- Trusted Partnerships

Long-term relationships with our customers, suppliers, and partners are important to us. We value transparency, reliability, and collaboration on equal terms.

## **Our Commitment**

The management is committed to providing all necessary resources to effectively implement and continuously develop the quality policy. We comply with all legal and regulatory requirements as well as the standards of our quality management system.

## **Objective**

Our quality policy is not just a promise but an active contribution to innovation, competitiveness, and sustainability. We achieve this through clear objectives that we regularly measure, evaluate, and adjust.

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## **Our Goal: Sustainability in Technology and Innovation**

As a responsible company in automation technology, we see it as our duty to contribute to a sustainable future through environmentally friendly and resource-efficient practices. Our environmental policy forms the foundation for all activities and decisions to harmonize ecological, social, and economic aspects.

## **Our Principles**

### Resource Conservation and Efficiency

We optimize our processes to use energy, materials, and water efficiently. Our goal is to minimize waste and emissions across all company areas.

- Environmentally Friendly Technologies

We develop and promote solutions that reduce our customers' energy consumption while improving their process efficiency. Sustainability is an integral part of our product development.

- Compliance with Legal Requirements

We commit to complying with all applicable environmental laws, regulations, and requirements, and to exceed these standards where possible.

- Continuous Improvement

To continuously enhance our environmental performance, we regularly review our processes, set ambitious environmental goals, and promote innovations in sustainability.

- Awareness and Responsibility

Our employees are our most valuable resource for a sustainable future. Through training and targeted communication, we foster environmental awareness that leads to responsible actions at all levels.

- Partnerships for the Environment

We work closely with suppliers, customers, and partners to promote environmentally friendly practices throughout the value chain.

## **Our Commitment**

The management is committed to providing the necessary resources and structures to effectively implement and further develop the environmental policy. We promote a corporate culture dedicated to the principles of sustainability.

## **Our Aspiration**

We not only aim to reduce our ecological footprint but also to help our customers do the same. Sustainability is a central component of our contribution to a livable future.

Vienna, 04.12.2024

On behalf of the management: